



Royal Air Forces Association – Avast Case Study

I approached Avosec to discuss antivirus requirements for our organisation as I established that they were the UK's Avast representative. I have had previous experience of Avast during my former employment in education. Upon contacting Avosec I found my enquiry was dealt with quickly and the service I received from them was excellent.

The Royal Air Forces previously used Sophos antivirus across its network to protect its endpoints. We found it to be clunky and unreliable. We never felt it was proactive and it never instilled confidence in its protection capabilities.

The technical team at Avosec helped me install the Avast central management console and also assisted me to configure it. This was very helpful and I feel more confident in Avast as a solution for our organisation. Dealing with Avosec helped with the whole process as I felt I was well supported and not just left on my own to setup from scratch.

Once we began deployment we found, to our surprise, that Sophos had missed vast quantities of undetected and unclean infected files on our Endpoints. I set to cleaning the viruses with Avast which detected and cleaned whatever it found. To sum up the Avast console, I would describe it as flexible, easy to navigate and intuitive. As a technical expert, these are paramount considerations.

I would highly recommend Avosec and Avast Antivirus as a complete solution (i.e. security software and support). I have been very impressed with their performance and help throughout the migration. The entire process has been simple and pain free from start to finish.

Darren Bisbey



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